



# Cura Administrators

Cura Administrators (Pty) Ltd, an authorised Financial Service Provider (FSP 26848)



# 2024 GAP ADVANCED PLUS COVER

Cura Administrators (Pty) Ltd. is an Authorised Financial Services Provider (FSP 26848) underwritten by GENERIC Insurance Company Limited (FSP 43638). GENERIC is an Authorised Financial Services Provider and licenced non-life insurer.

**Telephone:** 010 021 0260 | **Email:** mail@curaadmin.co.za | **Website:** www.curaadmin.co.za

WHAT WE  
STAND FOR  
SETS US  
APART

## ABOUT US

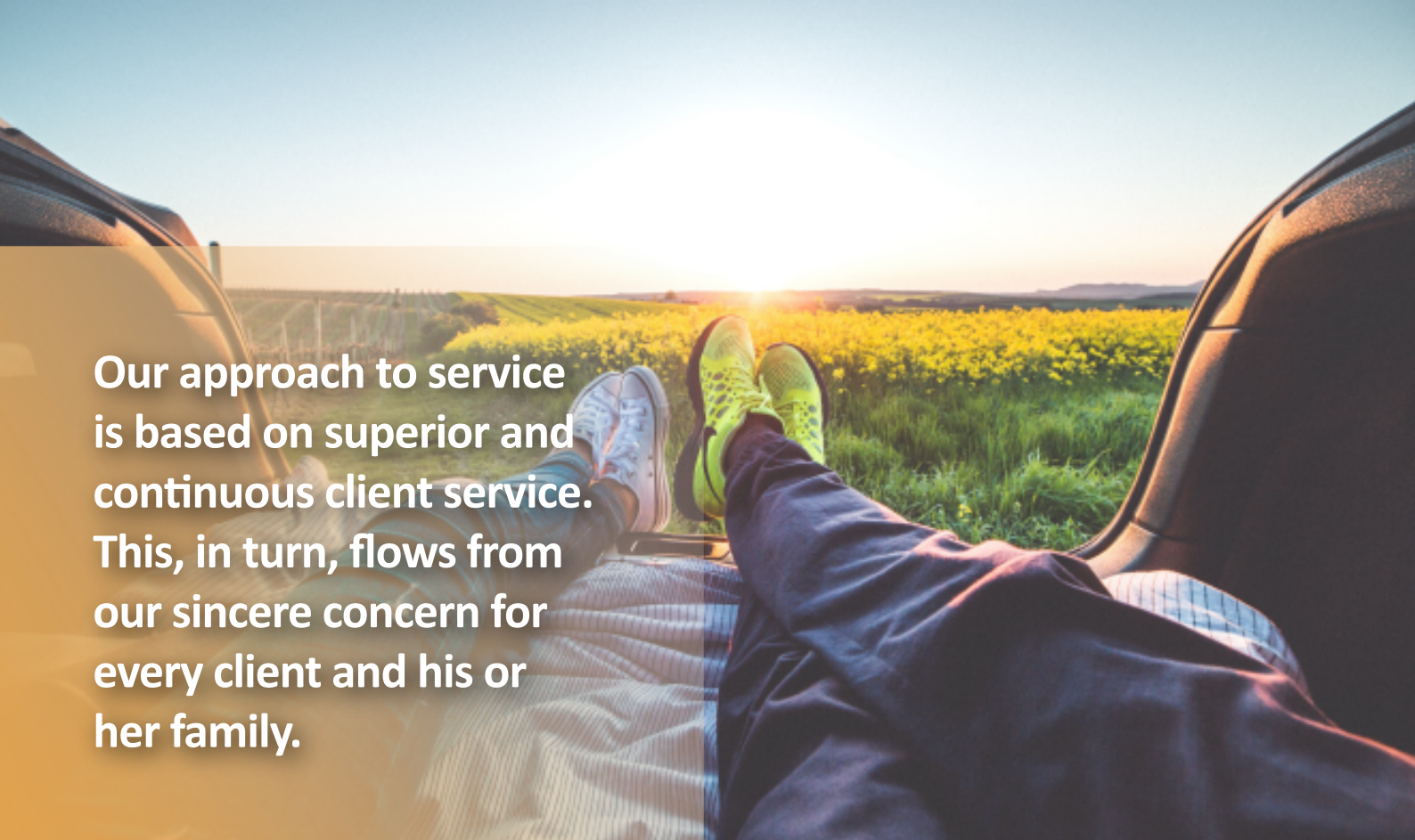
Founded in 1997, Cura Administrators is an authorised financial services provider (FSP no. 26848) and consults on and administers various groups' health related products and funeral plans for clients throughout South Africa.

We specialise in Accident and Health Insurance, Cancer Cover and Funeral Cover. Cura products are available to clients on all open Medical Schemes and most Closed Schemes but are independently provided and are therefore transferable in the event of a change in the client's Medical Scheme.

**We don't just sell solutions;  
we create them.**







**Our approach to service is based on superior and continuous client service. This, in turn, flows from our sincere concern for every client and his or her family.**

## CLAIMING PROCEDURE

All required relevant documents must be submitted to us within 180 (one hundred and eighty) days after the event date. Claims can be emailed to [claims@curaadmin.co.za](mailto:claims@curaadmin.co.za).

### Documents Required:

- Cura Administrators claim form completed and signed by the policyholder.
  - Detailed hospital and related accounts substantiating your claim.
  - Medical scheme statement reflecting all payments by medical scheme for treatment dates of health event.
  - Medical reports substantiating the clinical information or any other documentation if requested by our claims team.
  - Pre-authorisation letter from medical scheme for co-payment claims.
  - Proof of banking details
- 
- Any claims in terms of this policy will lapse after 12 calendar months from the date of occurrence of the insured incident provided it is not subject to the outcome of a pending court case.
  - All benefits payable shall be paid to the principal insured member and not the service provider.
  - No benefit payable shall accrue interest.

## CONTACT US

**Physical Address:** 829 Rubenstein Drive,  
Moreleta Park,  
Pretoria, 0044

**Postal Address:** P.O. Box 42331,  
Moreleta Park, 0044

**Tel:** 010 021 0260

**Fax:** 086 743 1363

**Email:** [mail@curaadmin.co.za](mailto:mail@curaadmin.co.za)

**Website:** [www.curaadmin.co.za](http://www.curaadmin.co.za)

**Claims Department:**  
[claims@curaadmin.co.za](mailto:claims@curaadmin.co.za)

**New Application / Updates:**  
[newbus2@curaadmin.co.za](mailto:newbus2@curaadmin.co.za)



**Accredited  
Financial Adviser**



# ADVANCED PLUS COVER

## Entry Age

Individual < 64 years
Family < 64 years
Individual > 65 years
Family > 65 years

## Monthly Premium

R480.00 / month
R565.00 / month
R565.00 / month
R780.00 / month

Premiums are paid monthly and are VAT inclusive.  
Premiums are reviewed and may be adjusted annually.

Gap Cover is an Insurance Product that provides cover for you and your immediate family for the shortfall (Gap) resulting from any Medical Practitioner charging above the Medical Scheme Tariff for in-hospital surgical procedures and certain out of hospital procedures.

Our Gap Advanced PLUS cover is designed and priced for middle aged families with teen children who need more comprehensive benefits. With the addition of the Gap Advanced Plus option, we were able to introduce more comprehensive benefits and keep the premium competitive as well as bring the premiums closer together for members wanting a higher level of, comprehensive cover. It ensures you and your family are covered for the most common types of claims and covers medical expense shortfalls of up to 500%.

**This is not a medical scheme, and the cover is not the same as that of a medical scheme.  
This policy is not a substitute for medical scheme membership.**

## DEFINITION OF BENEFITS

THE FOLLOWING BENEFITS ARE SUBJECT TO THE AGGREGATE ANNUAL LIMIT OF R201 000 PER INSURED PERSON (Limit may be subject to regulatory amendment) (Sub-limits may apply)

### GAP COVER:

The shortfall that arises after your medical aid has processed your account, as a result of service providers charging above scheme tariff for authorised in-hospital procedures. The benefit pays up to 500% of scheme tariff less the higher of the amount paid by the scheme or the scheme tariff for in-hospital procedures / treatments and certain specified out-of-hospital procedures/treatments. You must belong to a registered South African medical scheme to qualify for Gap Cover.

### PRESCRIBED MINIMUM BENEFITS:

A set of defined benefits, as per the Medical Schemes Act, in terms of which all medical schemes must cover the costs related to the diagnosis, treatment and care of any emergency medical condition; a limited set of 270 medical conditions; and 27 chronic conditions.

### CO-PAYMENT BENEFIT:

A co-payment or deductible is an upfront amount that needs to be paid to the hospital/day clinic/radiologist before undergoing certain procedures, as specified by your Medical Scheme. When you experience a co-payment for a procedure or scan (as specified by your Medical Scheme) you would need to pay for the co-payment up-front and then claim the amount back from your Cura Gap Policy. If your Medical Scheme pays for co-payments from your day-to-day benefits, you may still claim the amount. This benefit includes out-of-hospital MRI/CT scans.

### SUB-LIMIT BENEFIT: Internal Prostheses

The shortfall on a service provider account that is not covered where you have reached the sub-limit for Internal Prosthesis imposed by your Medical Scheme AND which has been authorised and paid from the In-Hospital or Major Medical benefit. It covers the difference in Internal prosthesis (examples include hips, knees, and spinal prosthesis, Cochlear Implants, and even cardiac pacemakers.

### SUB-LIMIT BENEFIT: Intra-Ocular Lenses

The shortfall on a service provider account that is not covered where you have reached the sub-limit for Intra-Ocular lenses imposed by your Medical Scheme AND which has been authorised and paid from the In-Hospital or Major Medical benefit.

### SUB-LIMIT BENEFIT: Radiology and Pathology Services

Combined capped amount where a member's available out of hospital benefits are depleted. This benefit provides an amount between R12 000 per policy per year for Radiology done by a Radiologist or blood tests done by a Pathologist when all available day-to-day benefits have been depleted. The Radiology benefit includes sonars done by a Radiologist but excludes sonars done by a GP or Gynaecologist.

Gap Cover is underwritten by GENRIC Insurance Company Limited (FSP: 43638).

GENRIC is an authorised Financial Services Provider and licensed non-life insurer



# WHAT ARE THE BENEFITS COVERED?

The table below shows the amount that will be covered by the different membership categories per policy.

Overall Annual Limit (OAL) of R201 000 per Insured (Limits are subject to regulatory amendments)	
Gap Cover	Up to 500% Approximately 55 listed out-patient shortfalls are covered
Cover for Prescribed Minimum Benefits (PMB's)	Cover for PMB's
Co-payment In-Hospital (MRI/CT scans in-and-out-of-hospital included)	OAL (R201 000)
Use of Non-DSP Hospital: (Penalty Co-Payment)	R12 000 / Policy
Sub-Limitations	R25 000 / Policy
Internal Prosthesis	Included in R25 000 Sub-Limit
Sub-limitation on Intra ocular lenses	R9 000 per lens per year
External Prosthesis	R2 000 / Policy
Combined capped amount for radiology and pathology	R12 000 / Policy
Oncology Treatment: after oncology limit has been reached. Covers co-payments, such as biological drugs, radiotherapy, and chemotherapy.	R100 000 / Insured per treatment cycle
Benefit due to a mastectomy on the unaffected breast: 1 event per person per lifetime (subject to qualifying criteria) if there is a short payment or ex-gratia benefit given by the medical scheme. (internal prostheses included)	Limited to R30 000 and 1 event per insured per lifetime
Non-Listed Biological Cancer Drugs (if scheme provided a portion)	Limited to R30 000 per policy per annum
Co-Payment on Rheumatoid Arthritis biological medication	Limited to R10 000 per policy per annum
Specialist Consultations Only gap portion covered for out of Hospital Visits	R500.00 per Claim Maximum 2 claims / policy / annum
Dental procedures Due to accidental impact resulting in severe physical injury or cancer	R7 500 / Policy
Shortfall on Consumables (in hospital)	R6 000 / Insured
Casualty Benefit	R12 500 / Policy
Trauma Counselling	R10 000 / Policy
Sub-Acute Cover (Stay at registered sub-acute or step-down facility for rehabilitation treatment, including therapy provided by on-site therapists). A Sub-limit per policy and once Medical Scheme benefit limits have been reached/depleted.	R4 000 / Policy
Premature Birth Lump Sum Benefit: Birth between 24 - 36 weeks of pregnancy)	R2 500 / Policy
International Medical Travel Cover Maximum age is 80 years at next birthday	R5 million / Insured (Up to 90 days per trip)
12 Month Medical Scheme Premium Waiver Accidental Death & Permanent Disability of Principal member due to accident	Maximum R5 500 / month
Gap Premium Waiver Accidental Death & Permanent Disability of Principal member due to accident	6 Month

Benefits

BENEFITS NOT SUBJECT TO ANNUAL LIMIT OF R201 000 PER INSURED



## DEFINITION OF BENEFITS (Continued)

### ONCOLOGY TREATMENT

The co-payment or deductible that your medical aid charges you or approved treatment after the higher of your oncology limit or R200 000 has been reached, including co-payments on items such as biological medication, radiotherapy, and chemotherapy per treatment cycle.

- Mastectomy – A benefit of up to 500% of the claim for reconstruction surgery for the affected breast, if the procedure was approved by your Medical Scheme. Up to R30 000 for the reconstruction of the unaffected breast, if there is a short payment or ex-gratia benefit given by the Medical Scheme, this Benefit will include the internal prostheses. This Benefit is available if the member was on a Cura Gap Policy at the time of the mastectomy. Subject to the OAL.
- Non-Listed Biological Cancer Drugs are limited to R30 000 per policy per annum, only if the Medical Scheme paid their portion.

### SUB-LIMIT BENEFIT: Dental Procedures

The cost of emergency medical treatment or a surgical procedure due to accidental impact resulting in severe physical injury or due to cancer. This benefit provides an amount once all day-to-day Medical Scheme savings benefits are depleted. Implants are now included as part of this benefit.

### SUB-LIMIT BENEFIT: Specialist Consultations

Only the gap portion of the Specialist Consultation will be covered for visits up to a maximum of 2 claims per annum. Due to the lack of legislation governing what a specialist may charge for an out of hospital consultation, it has become necessary to provide a benefit where Cura assists the member with the Gap between the Specialist Consultation charged and the medical scheme rate.

### SHORTFALL ON CONSUMABLES:

Consumable Medical Supplies short-paid by the Medical Scheme for Treatment received whilst as an In-Patient. Non-chargeable items are not covered. Covers shortfalls on disposable items such as surgical gloves, bandages, and gauze.

### CASUALTY UNIT BENEFIT:

The cost of emergency medical treatment or a surgical procedure performed in the hospital casualty unit, should such cost not be covered by the Medical Scheme. Emergency Triage Index applies. (Include: Orange and Red triage). This excludes medical appliances such as crutches, braces, wheelchairs, and take-home medication.

## BENEFITS NOT SUBJECT TO THE AGGREGATE ANNUAL LIMIT OF R201 000/INSURED (Limit may be subject to regulatory amendment)

### PREMATURE BIRTH:

This benefit will provide a lump sum amount in the event of a premature birth (Birth between 24 - 36 weeks of pregnancy) of the Principal Member or spouse.

### INTERNATIONAL MEDICAL TRAVEL COVER:

Maximum of 90 days per trip. Maximum age is 80 years at next birthday.

“Emergency” means the sudden and unexpected onset of a health condition that requires immediate medical treatment and/or an operation. If the treatment is not available, the emergency could result in weakened bodily functions, serious and lasting damage to organs, limbs or other body parts, or death. The determination of an Emergency will be done through diagnosis (through classification by the attending Medical Practitioner and / or the Casualty Unit) and not on symptoms presented. Emergency Triage Index applies (Orange and red triage).

### TRAUMA COUNSELLING:

This benefit covers counselling sessions with a registered counsellor or clinical psychologist that may be required after a serious or traumatic event. Insured must receive counselling within (1) one year of trauma incident.

### SUB-ACUTE COVER:

Covers stay at a registered sub-acute or step-down facility for rehabilitation treatment, including therapy provided by on-site therapists (Sub-limit per policy and once Medical Scheme benefit limits are depleted). Includes registered Sub-Acute facilities such as Step-down (where the member needs the level of care which he/she would receive in hospital but does not need to be hospitalised) or rehabilitation facilities when a member needs to be rehabilitated after surgery.

### CO-PAYMENT ON RHEUMATOID ARTHRITIS:

Co-Payment on Rheumatoid Arthritis biological medication up to R10 000 per policy per annum.

## MAXIMUM ENTRY AGE

No Maximum entry age is applicable to this policy. Child dependants are covered until they reach the age of 21 years, with the option to continue cover as a principal insured and no new underwriting or waiting periods will apply.

The age of 21 may be extended up to 26 years in respect of an unmarried child dependant who is a fulltime student, provided proof thereof can be provided to Cura Administrators. All newborns must be registered on this policy within 30 days.

## WAITING PERIODS APPLICABLE

- 3-month general waiting period.
- 12-month waiting period for pre-existing conditions.
- 9-month waiting period on pregnancy.

Concessions on the above waiting period will be considered for group schemes.

### 12-MONTHS MEDICAL SCHEME PREMIUM WAIVER:

This benefit will cover the monthly premium due to your MedicalScheme in the event of the accidental death and / or permanent disability of the Principal Member because of an accident for a period of 12-months.

### GAP PREMIUM WAIVER:

This benefit will cover the monthly premium of your Gap Cover in the event of the accidental death and / or permanent disability of the Principal Member because of an accident for a period of 6 months.

## GENERAL EXCLUSIONS

The Product Provider shall not be liable for costs incurred for hospitalisation, bodily injury, sickness, or related disease directly or indirectly because of or in consequence of:

- Exposure to discharged nuclear weaponry fallout or by ionising radiation or contamination by radioactivity from any nuclear matter or from any nuclear waste from the combustion of nuclear fuel. For this exception, combustion shall include any self-sustaining process of nuclear fission.
- Suicide, attempted suicide, or intentional self-injury.
- Consuming any drug or narcotic unless prescribed by and taken in accordance with the instructions of a registered medical practitioner (other than the insured person).
- Drug Addiction.
- An event directly attributable to the insured person having a blood alcohol concentration exceeding the legal permitted level, or the insured person presenting with alcoholism or an illness resulting from alcohol abuse.

**The table of benefits do not apply to any territory outside of the borders of the Republic of South Africa, Botswana, Lesotho, Swaziland, and Namibia.**

- Participation in:
  - Active military duty, police duty, police reservist duty (only applicable to Gap Cover and short-term products), civil commotion, labour disturbances, riot, strike, or the activities of locked out workers).
  - Aviation other than as a passenger (excl. commercial pilots).
  - Any form of race or speed test, other than on foot or non-mechanically propelled vehicle, vessel, craft, or aircraft.
- Any procedure not covered or declined by the medical scheme.
- No benefits shall be payable for an insured event for which the insured person received treatment or advice 12 months prior to becoming an insured person. This exclusion applies to the first 12 months of cover only.
- No benefits shall be payable for pregnancy or childbirth for a period of 9 months from inception of the policy.
- Investigations, treatment or surgery for artificial insemination or hormone treatment for infertility.
- Depression, insanity or mental stress or psychotic/psychoneurotic disorders.
- No benefits shall be payable in the event of fraudulent claim submission.





## **Cura Administrators (Pty) Ltd**

Contact Cura on 010 021 0260 or visit the website [www.curaadmin.co.za](http://www.curaadmin.co.za)

**Cura Administrators (Pty) Ltd is an authorised Financial Services Provider (FSP:26848).  
Gap Cover is underwritten by GENRIC Insurance Company Limited (FSP: 43638).  
GENRIC is an authorised Financial Services Provider and licensed non-life insurer.**

© 2024 Cura Administrators all rights reserved.

